

MEMO

TO Mr. L.Schwall
Alpha Pumps Australia Pty. Ltd.
8 Bolitho Street
Sunshine

FROM R. D. Rowley
Chief Technical Officer, Mechanical Engineering
M&E Field Services
Brooklyn Pumping Station
Melbourne Water

SUBJECT Bornemann Pump Repairs

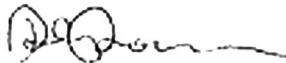
DATE 10th. April 1992

We are extremely appreciative of the help that you have been able to give us over the past couple of months in unravelling the problems that we have experienced with the supply of components for these machines.

In particular your ability to communicate direct to the principal company in Germany to determine the origin and sizing of the parts supplied by a company other than yourself has been invaluable. As you are aware we at Melbourne Water have been experiencing problems with parts for the units on and off for a number of years, culminating in the recent fiasco where the fit of the parts precluded operation of the pumps.

We understand that a large portion of the credit for the provision of the relevant information and supply of the correct parts must go to your brother in Germany.

Could you please convey to him our appreciation for the effort that he has expended on our behalf. It is our hope that this communication link can continue in the future.



R. D. Rowley
C. T. O. Gr. 1